From: "Kathy R. Pharr" <pharr@UGA.EDU>
To: "BAAF-L@LISTSERV.UGA.EDU" <BAAF-L@LISTSERV.UGA.EDU>
Subject: FW: Long Distance Authorization Code Changes Effective September   1, 2012

FYI, BAAF Members:

The attached memo is from Jeff Teasley, director of operations and infrastructure for EITS, regarding long distance authorization code changes effective September 1, 2012.

Additional information about these changes is highlighted in this memorandum.

If you have any questions, please contact Jeff Teasley at jteasley@uga.edu<mailto:jteasley@uga.edu> or 706-542-6962.

Kathy

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From: Sharron S Hannon [mailto:shannon@UGA.EDU]

Sent: Thursday, August 23, 2012 11:05 AM
To: SENIORSTAFF-L@LISTSERV.UGA.EDU
Subject: Long Distance Authorization Code Changes Effective September 1, 2012

TO: Vice Presidents, Vice Provost, Associate Provosts, Academic Deans, Department Heads and Directors

FROM: Jeff Teasley, Director of Operations and Infrastructure, EITS

SUBJECT: Long Distance Authorization Code Changes Effective September 1, 2012

The attached memo is from Jeff Teasley, director of operations and infrastructure, regarding long distance authorization code changes, which will be effective September 1, 2012.

Additional information about these changes is highlighted in this memorandum.

If you have any questions, please contact Jeff Teasley at jteasley@uga.edu<mailto:jteasley@uga.edu> or 706-542-6962.

The University of Georgia

Office of the Chief Information Officer

MEMORANDUM

DATE: August 23, 2012

TO: Vice Presidents, Vice Provost, Associate Provosts, Academic Deans, Departments Heads and Directors

FROM: Jeff Teasley, Director of Operations and Infrastructure, EITS

SUBJECT: Long Distance Authorization Code Changes Effective September 1, 2012

Over the past eighteen months, the campus community has provided tremendous support in the implementation of the new telephone system. This support has helped to ensure that as a campus we have a state of the art telephone system with improved features which have not been available in the past. One of these improved features is increased reporting capabilities based on extension. Due to this new functionality, the long distance authorization code (GIST code) will no longer be required when making long distance calls on the Athens Campus. This change will be effective September 1, 2012.

Key Highlights:

- The new telephone system provides a detailed method of tracking all calls, long distance or local, by extension number.

- Departmental Telephone Representatives will have the capability of reviewing these call logs by extension to recognize any abuse that might be occurring via a requested report to Telephone Services by 9/1/2012 and in real-time by logging into the system directly after 1/1/2013.

- Departments can request to prevent the ability to make long distance calls from a specific phone (e.g., public access lines, abuse cases, etc.) by contacting Telephone Services.

The dialing instructions for all calls (including long distance calls) are available online at: http://eits.uga.edu/network_and_phones/telephone_services

If you have any questions about these changes, please contact me at jteasley@uga.edu or 706-542-6962.

Cc: Business Affairs Advisory Forum, Departmental Telephone Representatives, Information Technology Managers Forum, Enterprise Information Technology Services, UGA Networking Group